

## Terms and Conditions Event Stay.nl

### 1. Use of this website

The information on this website has been compiled to offer information about hotels in Rotterdam so that visitors can book a hotel online. This website helps you, as a user, to find available hotels in Rotterdam for the period during the ITU World Triathlon Championships 2017. This website is meant to help you determine the availability of hotels and for making legitimate and desired bookings.

You guarantee that you are 18 or over and legally entitled to enter into contracts, and that you will use this website in accordance with these general terms and conditions. You also declare that you have sufficient financial means and the authority to act with regards to your activities on this website. Furthermore, you guarantee that all the information which is given by you or members of your household, with regards to the use of this website, are true and correct. You understand that excessive use or misuse of the booking facilities on this website may result in your being denied access to these facilities. Any false or fraudulent booking is forbidden without any limitation.

### 2. Privacy

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships respects your privacy. Under no circumstances will we give your personal data to third parties, unless we are legally bound to do so. The Privacy Statement explains which data is processed, how your data is used, and what your rights are.

### 3. No hidden fees

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships ensures price transparency by clearly stating any extra charges next to each room price so that you won't be hit by any unexpected hidden charges. Service charges may apply to specific deals, and have been clearly stated. These service charges must be paid at all times.

### 4. Cancellation Policy for Individual Rooms

1 - No cancellation fee is charged for cancellations before 1 May 2017

2 - For cancellations between 1 May 2017 and 1 June 2017 a cancellation fee of 40% applies of the total estimated charges, as outlined in the billing section of the agreement.

3 - For cancellations between 1 June 2017 and 15 July 2017 a cancellation fee of 60% applies of the total estimated charges, as outlined in the billing section of the agreement.

4 - For cancellations after 15 July there will be no refund.

In case of NO-SHOW of guests the room rate for the total envisaged period of residence has to be paid. The reservation(s) for the entire stay shall be cancelled and released for resell.

All cancellations, in part or full, will only be accepted in writing with specifying details and notified to TIG Sports Events: [triathlon@tigsports.nl](mailto:triathlon@tigsports.nl)

A booking is only cancelled if you have received a confirmation of cancellation.

If you fail to cancel your booking in time in accordance with the cancellation policy as stated above, then we are entitled to charge you the cancellation fee as in this agreement.

The service charges, if applicable, are non-refundable and must always be paid regardless of whether the booking is used or cancelled.

### Payment Policy for hotel bookings

100% payment is required to complete the hotel booking process

**Currency:**

All rates are quoted in EURO.

**Exchange Rate**

Exchange rates are calculated on the basis of public resources. Exchange rates can change every day.

**5. Copyright / Intellectual property**

The copyright of all information, texts, materials and all technical processes, which you will find on this website, rests with The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships.

Your accessing this website does not mean that you may freely reuse, duplicate or distribute the information offered on this website. Duplication of any pages / HTML code / META tags composed by The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships, whether partly or fully duplicated, will immediately and irrevocably lead to legal action.

The intellectual property rights, including copyrights, which rest on the materials on this website, rest with The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships. ?

**6. Links by third parties**

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships is explicitly not responsible for the contents of any website that links The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships.

This website may contain links to other websites that are managed by other parties than The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships. Those links are only published for your referral. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships cannot be held liable for the contents of these external websites. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships has no control over these websites and is not responsible for its contents. Publishing links to those websites by The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships does not imply in any way that The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships approves of the materials on those websites, nor does it imply that The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships cooperates with the managers or owners of those websites.

**7. Disclaimer**

This website has been compiled with the greatest care by The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships. However, the information on this website may contain errors, inaccuracies or typographical errors. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships is not responsible and cannot be held liable for the contents of this website and the information offered on this website. Hotels.nl does not guarantee that the information about hotels offered on this website is correct and complete.

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships does not guarantee the correctness of, and is not responsible for inaccuracies with regard to photos of hotels, descriptions of hotels, publication of the facilities of the hotel and other descriptions that are published on this website. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships does not check all the information provided by hotels or other third parties.

Hotels may change the information about their hotel, such as prices and availability, at any time. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships is not responsible for any loss caused by the incorrect publishing of these data.

**you can not** recover any loss that you have suffered as a result of incorrect descriptions of hotels or mistakes in the hotel's availability dates

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships is not liable for damage, whether direct or indirect, which results from the use of its website, or the information published on its website.

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships can make improvements and/or changes to this website at any time and regularly does so.

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships is not liable for a loss resulting from the use or (temporary) impossibility to use electronic means for communication with its website, including - but not limited to - a loss resulting from non-delivery or delayed delivery of electronic messages, interception or manipulation of electronic messages by third parties or by software/hardware used for electronic communication and transmitting viruses.

By using the website of The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships you indemnify The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships against all losses resulting from claims by third parties, resulting from violation or non-compliance with these terms and conditions, or against claims which are otherwise connected with or result from your use of its website.

Always use caution when giving out any personally identifying information about yourself or your children in any communication service. The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships does not control or endorse the content, messages or information found in any communication service and, therefore, specifically disclaims any liability with regards to the communication services and any actions resulting from your participation in any communication service.

#### **8. Changes to these conditions**

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships reserves the right to change the terms and conditions under which this website is offered, including but not limited to the charges associated with the use of this website. You accept and acknowledge the terms and conditions, that apply at the moment you use the website and facilities of The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships, as binding.

#### **9. General**

The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships reserves the right to update and change these terms and conditions unilaterally. All disputes resulting from the use of this website and for which The Local Organising Committee TIG Sports of the 2017 ITU World Triathlon Championships can be held liable, should be brought before the Dutch Court, which is declared competent to become exclusively acquainted with these disputes.

#### **10. Cases of force Majeure**

The hotel shall not be responsible for providing the services which are the object of this contract when it is impossible to do so due to reasons of force majeure.

Force majeure includes natural disasters, acts of terrorism, war, hostilities, revolution, strikes, riots, epidemics, quarantine, power outages or any other occurrences not attributable to the hotel due to intent or gross negligence.